Forming conflict-competent agents of social change for a just and equitable world.

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MESSAGE FROM THE DIRECTOR

I am delighted to share an overview of the accomplishments that the Negotiation and Conflict Resolution (NCR) team achieved in this 2017-2018 Annual Impact Report. It is an honor to lead such a talented team in the pursuit of our vision of forming conflict-competent agents of social change for a just and equitable world.

This has been another extraordinary year. Thanks to the hard work of the NCR faculty and staff, our students, and the support of our colleagues and leadership in the Department of Interdisciplinary Studies we have met (and in many occasions) exceeded the goals we set for this year. The NCR program had a total of 2,398 credit hours taken by students in the NCR curriculum. During this fiscal year, we increased our collaboration with the Heider College of Business, the College of Arts and Science, and the College of Professional Studies by adding 5 new Accelerated Master Programs from undergraduate to graduate programs. The NCR Program partnered with Creighton University’s Professional and Corporate Partnerships, allowing us to expand our conflict engagement services.

The NCR core faculty presented at 36 international, national and regional academic conferences; published 9 articles, 7 book chapters, and 3 simulations; facilitated 39 public dialogue processes and workshops; were awarded 3 grants; and offered 2 interviews. This is an extraordinary accomplishment.

The NCR faculty, students and alumni continue to positively engage members in the community and promote social change and advance social justice by confronting contemporary issues that challenge and divide us. This is evidenced through activities such as the Speaking Truths Panels, students’ practicums, and awards given to students, alumni and faculty.

We are thankful for all the support we have received. The support has enabled us to continue our unwavering commitment to interdisciplinary work, collaborate with colleagues on and beyond campus to provide a skill-set to advance social justice, and form conflict-competent students. We invite you to read this report, engage with us through social media, and continue to check our website to learn about our upcoming events.

Jacqueline N. Font-Guzmán, MHA, JD, PhD
Director
Professor of Law and Conflict Studies
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NCR CORE FACULTY AND STAFF

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The Negotiation and Conflict Resolution (NCR) Program is grounded in the belief that dealing constructively with conflict is essential for professional, personal, and community growth. Our mission is to prepare agents of social change to engage and resolve conflict effectively, efficiently, and humanely. In advancing this mission we are guided by, and build upon, the Jesuit Catholic commitment to social justice, responsible leadership, and professional distinction.

To advance its goals the NCR Program collaborates with other organizations and groups across campus and throughout the larger community to improve capacity to engage with conflict effectively. This is accomplished through professional development programs; custom-designed training, facilitation, and conflict coaching services; and assistance with designing systems for identifying and managing conflict. The NCR Program also offers interdisciplinary graduate certificate programs and a Master of Science degree in Negotiation and Conflict Resolution (MSNCR). These programs are offered in hybrid modality: online with the possibility of some campus-based courses and online with two in-residence campus visits.

The NCR Program has distinguished itself as a leader in advancing the field of conflict engagement and developing the next generation of practitioners and scholars who are responsive to the real yet often unacknowledged needs of people in conflict. With an interdisciplinary foundation and a focus on collaboration and open inquiry, we support the mission of Creighton University by building bridges between the field of conflict resolution and students in other disciplines who will face conflict in their professional lives and as engaged members of the community. For the last decade, the NCR Program has fulfilled its programmatic goals of providing students with the ability to:

- Communicate effectively
- Define and apply the theoretical frameworks in a variety of conflict engagement settings and processes (e.g. negotiation, facilitation, mediation, dialogue, civic engagement)
- Demonstrate core competencies and practical skills to effectively understand and engage in conflict situations in a productive and constructive manner
- Develop enhanced capacity for engaging diverse stakeholders in creative problem-solving and critical thinking
- Practice reflective professional development in alignment with Ignatian values
- Collaborate effectively with other individuals and design conflict engagement processes across lines of race, ethnicity, culture, gender, religion, and sexual orientation
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PROGRAM HIGHLIGHTS 2017-2018

- The NCR Program graduated a total of 50 students: 41 MSNCR degrees and 9 Graduate Certificates.
- The Speaking Truths Panel series on current topics and issues related to social justice was a smashing success, reaching over 250 community members on and off campus, and thousands online.
- The NCR Program has 5 new Accelerated Master Programs (AMP), undergraduate to graduate programs.
- The NCR Program is collaborating with Creighton University’s Professional and Corporate Partnerships. This partnership has allowed the NCR Program to expand the services and workshops it offers at the local, regional, national, and international level.
- Two Special Faculty joined the NCR Program’s team.
- The NCR Program is the new home of the Nebraska Criminal Justice Review newsletter, a state-wide publication that links people who are directly or indirectly affected by the criminal justice system in Nebraska.
- Dr. Arsène Brice Bado, SJ, PhD, who held Creighton’s University Anna and Donald Waite Endowed Chair in Jesuit Education this academic year, co-taught an NCR course titled, "Seminar in Contemporary Topics: Complex Communities of Exclusion and Inclusion."
Partnerships with Academic Programs Across Campus

The NCR Program continues to champion a truly interdisciplinary approach to teaching that is grounded in Jesuit values and collegial relationships across campus. The NCR Program has two nationally prominent Graduate Certificates and a Master of Science degree program in the field of conflict engagement. Our graduate programs attract new students to Creighton University and make a major contribution to the advancement of conflict studies, which support the value of service to others. Students benefit from a program that allows them to take online and some face-to-face campus-based courses.

**Dual degrees offered jointly with the NCR Program:**
- Juris Doctor (JD) (School of Law)
- Master of Business Administration (MBA) (Heider School of Business)
- Master of Science in Leadership (MSL) (Graduate School)
- Master of Science in Nursing (MSN) (College of Nursing)
- Doctor of Nursing Practice (DNP) (College of Nursing)
- Master of Arts in Ministry (MAM) (Graduate School)

**Cross-listing of NCR courses, conflict tracks, and concentrations:**
- College of Nursing (MSN and DNP)
- Department of Anthropology
- Emergency Medical Services
- Department of Education

**Accelerated Master Programs (AMP) - Undergraduate-to-graduate:**
- Heider College of Business
  - B.Sc. Human Resources Track
  - B.Sc. Management Track
  - B.Sc. Marketing Track
- College of Arts and Sciences
  - B.A. Social Justice
  - B.Sc. Communication
  - B.A. Healthy Lifestyle Management
- College of Professional Studies
  - B.Sc. Leadership Studies

**During the time period of 2017-2018, there were a total of:**
- **2,398** credit hours taken in the NCR curriculum;
- **944** credit hours taken by nursing students (MSN and DNP programs);
- **37** students in the Educational Leadership program taking an NCR course: Effective Conflict Engagement for Educational Leaders.

**Special Faculty**
- Yanira Alemán-Torres, JD, PhD
- Paul Charlton, MD
- John Ford, LLB
- Kelly Gering, MA
- Betty Gilmore, PhD
- Paul E. McGreal, JD, LLM
- Sylvia McMechan, MA
- Janice McRae, PhD
- Joan Sabott, MS
- Fr. Glen Snow, O. Carm., MS
- Grant Story, MDiv
- Troy Stearns, EdD
The NCR Program graduated a total of 50 students: 41 with a Master of Science in Negotiation and Conflict Resolution (MSNCR) degree and 9 with Graduate Certificates.

- **MSNCR Degrees**
  - MS in Negotiation and Conflict Resolution: 41
  - Graduate Certificates: 9

- **Dual Degrees**
  - MSNCR/Juris Doctor: 4
  - MSNCR/MBA: 2

- **Demographic Information (self-reported):**

![Gender Distribution](image1.png)

![Ethnicity Distribution](image2.png)

- Male: 31, Female: 19
- White: 29, Hispanic: 8, Native American: 7, 2 or more Ethnicities: 3, Native Hawaiian/Pacific Islander: 1, Black: 2, Asian: 1, Not Reported: 1
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STUDENTS/ALUMNI ACCOMPLISHMENTS AND AWARDS

- **Mark Stursma** (MS-NCR ‘18), Planning Director for the City of Papillion in Nebraska, was inducted into Creighton University Alpha Sigma Nu. The induction is bestowed upon those who achieve a rank within the top 15 percent of their class and are dedicated to living out the three pillars of Jesuit education: scholarship, loyalty and service.

- **Crystal Ann Armstrong** (MS-NCR’12) was awarded the Ph.D. in International Conflict Management’s 2018 Outstanding Scholar Award by Kennesaw State University in Georgia. This highly prestigious honor is given to only one student in each degree-granting program who has distinguished herself/himself in the major field of study and in extracurricular, civic, work, and/or family contexts.

- **Anthony Zinni** (MS-NCR ‘15) was the recipient of Creighton University Graduate School’s 2017 Alumni Merit Award.

- **Sam Fife** (MS-NCR ’17) received Creighton University Dean’s Scholarship award in Spring 2017.

- **Charles Thomas, Jr.** (MS-NCR’09, EdD’14) delivered the Rev. William F. Kelley, SJ, ΑΣΝ Endowed Lecture: "Prose and Poetry: The War Within"

- **Kathryn Welsh** (MS-NCR ‘2008) was published in the *Nebraska Lawyer Magazine*. http://bit.ly/2nxNYmq

- **Peggy Lukken** (MS-NCR ’14) was recognized by the Association of Missouri Mediators at their 2017 conference for her years of service to the association as board member and treasurer.

- **Kyle Thompson** and **Addison Hosner** (two NCR students), received Graduate School scholarships which recognize graduate students who have an outstanding record of academic performance, service, and a commitment to Creighton’s Jesuit values.

- **Katie Trimble** (NCR student) was selected to participate in the Graduate Alumni Board Leadership Fellow Program. This inaugural program is designed to provide a select group of graduate students the opportunity to participate in a 9-month leadership development experience which includes leadership coaching and mentoring.
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Student Participation in Program Residencies

**Fall 2017 & Spring 2018**

<table>
<thead>
<tr>
<th>Course</th>
<th>Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Negotiation (NCR 621)</td>
<td>26</td>
</tr>
<tr>
<td>Mediation (NCR 628)</td>
<td>35</td>
</tr>
</tbody>
</table>

Capstone Projects

Through the NCR Program’s capstone projects, MSNCR students have an opportunity to serve others while attaining personal and professional goals. In the last year, NCR students have completed 42 capstone projects totaling over 3,000 project hours.
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ACADEMICS (CORE FACULTY)

Jacqueline N. Font-Guzmán

- Co-awarded the 2018 Arizona State Bar Presidential Award for developing the workshop: "Negotiation on the Front Lines: Tools, Tips & Tricks" (Co-recipient: Dr. Kathy Gonzales & Steve Kramer).
- Recipient of the 2017 Nova Southeastern University (NSU) Distinguished Alumni Achievement Award; highest and most prestigious honor bestowed upon a graduate from NSU.

Noam Ebner


Amanda Guidero

- Recipient of the 2017 Outstanding Alumni Award by the College of Humanities and Social Sciences at Kennesaw State University in Georgia for her contributions to the conflict profession and community.

Prestigious Appointments

Jacqueline N. Font-Guzmán

- Member of the Academic Commission Planning Committee of the XII International Congress of FELAIBE (Bioethics Federation of Latin America and the Caribbean) to take place in San Juan, Puerto Rico in April 2019.
- Appointed by the Chief Justice of the Nebraska Supreme Court to serve as a Member of the Nebraska Supreme Court Dispute Resolution Advisory Council.

Amanda Guidero

- Appointed to the editorial board of the Conflict Resolution Quarterly.

Faculty Impact by the Numbers

- 5 Awards and Recognitions
- 36 Academic Presentations
- 9 Published Articles
- 7 Chapters in Books
- 3 Grants
- 39 Dialogues & Workshops
- 2 Interviews
- 3 Simulations
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**Palma Joy Strand**

- Affiliated Faculty, Stanford Institute for Research in the Social Sciences (1-year Visiting Scholar sabbatical appointment extended indefinitely and converted to Affiliated Faculty).

**Noam Ebner**

- Appointed Fellow of the National Center for Technology and Dispute Resolution at the University of Massachusetts Amherst.

**Academic Presentations**

**Jacqueline N. Font-Guzmán**

- University of Missouri School of Law, One Read Program (September 25, 2017 – Columbia, MO). *Historical and Cultural Dimensions of Citizenship: What does US citizenship mean today?*
- University of Denver, Josef Korbel School of International Studies, and Latino Leadership Institute, Symposium on “Puerto Rico: Forging a Forward” (April 2018 – Denver, CO). *How did we get here? Puerto Rican Citizenship as a Path Forward.*
- Arizona State Bar Annual Conference (June 2018 – Phoenix, AZ). *Negotiation Tips & Tricks: How to be Collaborative in a Competitive Environment* (Co-presenter: Kathy Gonzales) (approx. 80 participants).

**Kathy Gonzales**

- Creighton University - You are Here: Interdisciplinary Conference on Space, Place, and Embodiment (March 23, 2018 – Omaha, NE). *What It Means to Belong: Conceptualizing Identity and Inclusion in Spaces and Places* (Co-panelists: Leah Georges, Kate Trimble, & Victoria Acosta) (approx. 15 participants).
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![Image of people at a conference table]

**Bernie Mayer**
- Mediation Institute of Ireland (October 2017 – Athalone, ROI). Keynote Speech at Annual Meeting on *The Conflict Paradox* and Seminar on *Enduring Conflict*.
- Queens University Industrial Relations Centre (November 2017 – Toronto & Ontario, CA). 3-day seminar on *Dealing With Workplace Conflict*.
- University of Hong Kong Faculty of Law (January 2018 – China). *Establishing a Conflict Resolution Practice*.
- Monash University Law School and Dispute Resolution Program (January 2018 – Melbourne, AU). *Dispute Resolution and Access to Justice*.
- Resolution Institute of Australia (February 2018 – Sydney & Melbourne, AU). *Getting to the Heart of Conflict*.

**Noam Ebner**
- Quinnipiac University School of Law, Yale Dispute Resolution Workshop (February 2017 – Hamden, CT). *Negotiation is changing.*
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- Association of Missouri Mediators Annual Conference (October 2017 – Kansas City, MO). Keynote speech: *Negotiation is Changing (Mediation, too)*.
- Minnesota Bar Association’s Annual ADR Institute (October 2017 – Minneapolis, MN).
  - Online Dispute Resolution and its Impact on ADR, Keynote Speech
  - Technology, Mediation and the Human Touch
  - ADR 2037 – What Will ADR Look Like 20 Years from Now? (Co-panelists: Sharon Press, Liz Kramer, D.G. Mawn, Benjamin Lowndes & Kathryn Snyder)

Palma Joy Strand

- Creighton University, You Are Here Conference (March 2018 – Omaha, NE). ‘*Here Be Dragons*’ – *Maps and the Spatial Allocation of Power* (Co-panelists: Jacqueline N. Font-Guzmán, Adam Sundberg, & Guy McHendry).
- Washburn University, Fair Housing and Financial Markets Diversity Symposium March 2018 - Topeka, KS). *How Did We Get Here? The Evolution of Fair Housing Protections – Discussion*
- Law and Society Association Annual Meeting (June 2018 – Toronto, CA):
  - Collective Federal & State Taxation: Contributing to Wealth Disparity and Opportunity in America (Co-panelist).

Amanda Guidero

  - NGO Reporting from the Field: Distinguishing Fact from Fiction (moderated panel paper presentation and discussion).
  - Exploring Inter-Agency Cooperation: How, Why and to What Effect do NGOs
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Collaborate with other NGOs or IOs? (roundtable discussion).
  - The Classroom as a Hospitable Space: Meditations on Teaching IR Inspired by Parker J. Palmer (roundtable discussion).

- Creighton University, You are Here Conference (March 2018 – Omaha, NE). What it Means to Belong: Conceptualizing Identity and Inclusion in Spaces and Places (panel chair).
- Creighton University, AEA Symposium on Critical Thinking (November 3, 2017 – Omaha, NE). Teaching Mediation using Videos (Co-presenter Kathy Gonzales).
- Creighton University, AEA Symposium on Critical thinking (November 3, 2017 – Omaha, NE). Cultivating Critical Thinking in the Classroom (panel presentation).
- Creighton University, AEA Grant Luncheon (October 6, 2017 – Omaha, NE). Teaching Mediation using Videos (Co-presenter: Kathy Gonzales).

Publications

Jacqueline N. Font-Guzmán

- Puerto Ricans are hardly U.S. citizens. They are colonial subjects. The Washington Post (December 13, 2017).
- Don Juan, la ciudadanía puertorriqueña y el huracán María. 80grados (December 1, 2017).

Bernie Mayer

- Can We Talk? What We Have Learned About How to Have Productive Conflicts About Family Policy and Family Law. Family Court Review, V. 56, No. 1, pp. 56-63 (January 2018).
- Are We Ever Neutral? Should We Be? ACResolution Magazine (January 2018).
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- Allies in Conflict in Negotiator’s Desk Reference, Schneider, Andrea K and Honeyman, Christopher (eds), St Paul: Dispute Resolution Institute Press at Mitchell Hamline Law School (2017).

Palma Joy Strand

- Time to Protect Our Democracy: Anthony Kennedy should follow Byron White’s guidance and strike down partisan gerrymandering. Slate (September 19, 2017).
- A Loving Perspective on Race – and on Law, Creighton Lawyer (Fall 2017).

Noam Ebner

  - Negotiation via email
  - Negotiation via videoconferencing
  - Social intuition
  - The technology of negotiation
  - Nonverbal communication in negotiation, with Thomson, J. & Giddings, J.
  - Negotiation via text messaging

Grants

Kathy Gonzales

- Creighton University Non-Western Studies Grant (2017): Caribbean Film Festival, $200.00.
- Creighton University, Dr. George F. Haddix Award (2018): Effectiveness of the NCR Program in forming nurses to deal with conflict in their workplace, $4,788.00 (Co-researcher: Margaret Begley, student in the NCR Program and College of Nursing).

Amanda Guidero

- Awarded a Graduate School Research Assistantship to complete a mini monograph that she is co-authoring with Maia Hallward, PhD, from Kennesaw State University, titled, “Preferences of the Powerful: Comparing Global Responses to Conflict and Crisis in Syria and Yemen.” It has been accepted for publication by Palgrave.
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Simulations

Noam Ebner


COMMUNITY ENGAGEMENT

Workshops/Facilitations/Panels

Jacqueline N. Font-Guzmán

- Creighton University (September 29, 2017 – Omaha, NE). *Building Skills for Successful Teaming and Collaboration* (Co-trainer: Mary Lee Brock) (40 participants).
- Creighton University (April 18, 2018 – Omaha, NE). *Difficult Conversations and Dealing with High Conflict Personalities and Disruptive Behavior* (Co-trainer: Mary Lee Brock) (70 participants).
- CHI Creighton University Medical Center Bergan Mercy (April 27, 2018 – Omaha, NE) *Ignatian Pedagogy Seminar* (facilitator/presenter) (7 participants).
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- Creighton University (March 26, 2018 – Omaha, NE) *Ignatian Pedagogy Seminar* (facilitator/presenter) (12 participants).
- Creighton University 28th Health Disparities Journal Club, Center for Promoting Health and Health Equality (February 5, 2018 – Omaha, NE) *Hurricane Maria and Public Health* (facilitator/discussant) (13 participants).
- Nova Southeastern University (November 10, 2017 – Fort Lauderdale, FL) *Round Table Discussion on Dr. Font-Guzmán’s Current Research Projects* (12 participants).
- Creighton University (October 4, 2017 – Omaha, NE) *Does “We the People” include Puerto Rican and NFL Players* (Co-panelists: Greg O’Meara, SJ & Palma Joy Strand) (95 participants).

**Kathy Gonzales**
- Creighton University, Office of Academic Excellence & Assessment entitled, “*Assessing the Effectiveness of Videos*” (October 6, 2017 – Omaha, NE) (Co-presenter: Amanda Guidero) (approx. 23 participants).
- Creighton University, University Assessment Symposium (November 3, 2017 - Omaha, NE) Assessing the Effectiveness of Videos (Co-presenter: Amanda Guidero).
- Creighton University, University Assessment Symposium (November 3, 2017 - Omaha, NE) *Building an Interactive Syllabus as a Portal to Student Engagement* (Co-presenter: George McHendry Jr.).
- Creighton University (February 12, 19 and 26, 2018 – Omaha, NE) Hosted Caribbean Film Festival in fulfillment of Non-Western Studies grant objectives.
- Creighton University (April 4, 2018 – Omaha, NE) *Tuning Up Your Syllabus, then Supercharge It!* (Co-panelists: George McHendry Jr. & Brian Kokensparger.
- Creighton University, Highlander (April 6, 2018 – Omaha, NE) *The Healthy Space at The Highlander*.
- Creighton University, SITES Conference (June 12, 2018 – Omaha, NE). *The A, B & C of Negotiation* (approx. 18 participants).

**Mary Lee Brock**
- Douglas County Health Department (July 18, July 28 and August 11, 2017 – Omaha, NE) *Effective Conflict Engagement for Clinical Staff.*
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- Nebraska Mediation Association Training Institute August 3 and 4, 2017 – Omaha, NE). Special Education Mediation and Facilitation Training.
- Creighton University (September 29, 2017 – Omaha, Nebraska). Building Skills for Successful Teaming and Collaboration (Co-trainer: Jacqueline N. Font-Guzmán) (40 participants).
- Creighton University, Human Resources (November 15, 2017 – Omaha, NE). Compass Professional Development session on Difficult Conversations.
- Confidental Assessment for Academic Institution (August and December 2017 – Omaha, NE).
- Archdiocese Catholic Schools (April 11, 2018 – Omaha, NE). Effective Conflict Engagement for Leaders.
- Creighton University (April 18, 2018 – Omaha, Nebraska). Difficult Conversations and Dealing with High Conflict Personalities and Disruptive Behavior (Co-trainer: Jacqueline N. Font-Guzmán) (70 participants).
- Creighton University (Spring 2018 – Omaha, NE). Center for Health Policy and Ethics Task Force (Co-facilitator: Jacqueline N. Font-Guzmán)

Amanda Guidero

- Creighton University, Kappa Kappa (September 27, 2017 – Omaha, NE). Difficult Conversations Workshop (approx. 120 undergraduates in attendance).
- Creighton University (November 8, 2017 – Omaha, NE). Difficult Conversations Workshop, with Kathy Gonzales (7 students).
- Creighton University, Division of Student Life (March 12, 2018 – Omaha, NE). Difficult Conversations and Professionalism Workshop (led by Cristina Hiddleson) (8 students).
- Creighton University, EDGE Scholars Program (March 22, 2018 – Omaha, NE). Difficult Conversations and Leadership Workshop (led by Paula Deck) (approx. 12 students).
- Creighton University (April 25, 2018 – Omaha, NE). Intentional Conversations Roundtable Discussions, with Kate Trimble and Ashley Frutos.

Palma Joy Strand

- Omaha Affirmatively Furthering Fair Housing Public Meeting (October 2017 – Omaha, NE). ‘Mirror, Mirror, on the Wall…’ Reflections on Fairness and Housing in the Omaha-Council Bluffs Region.
- Creighton University Speaking Truths Series (October 2017 – Omaha, NE). Who are ‘We the People’? Does it Include Puerto Ricans and NFL Players? (Co-panelists: Greg O’Meara, SJ & Jacqueline N. Font-Guzmán).
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- Peter Kiewit Foundation Staff Retreat (January 2018 – Omaha, NE). *Fair Housing and Housing Trends in Omaha*.
- University of Nebraska Omaha (April 2018 – Omaha, NE). *Free Speech, Hate Speech*.
- First United Methodist Church (April 2018 – Omaha, NE). *EVICTED: How Omaha is Impacted*.

**Bernie Mayer**

- DePauw University (October 2017 – Indiana). Telepresentation to Class on Peacemaking, *Long Term Conflict*.
- Dispute Resolution Section of the Boulder Bar Association (April 2018 – Boulder, CO). *Getting to the Heart of Conflict*.

Interviews/Podcasts/Videos

**Jacqueline N. Font-Guzmán**

- Interview, Interamericana University School of Law, distinguished alumna.

**Palma Joy Strand**

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Consultancies

Jacqueline N. Font-Guzmán
• Advisor and honorary member of Centro Latino de Bioética y Humanidades (CELABIH), a center formed by an interdisciplinary group of international professionals dedicated to the promotion of education, training, and investigation in bioethics with office in San Juan, Puerto Rico.

Kathy Gonzales
• Advising the Judiciary of the Republic of Trinidad & Tobago to design and implement a court-annexed mediation system in that country’s Supreme Court in June 2017 based on the successful completion of a Pilot Project designed in 2014.

Building Community

• The NCR Program is the new home of the Nebraska Criminal Justice Review newsletter, under the leadership of Mary Lee Brock who has assumed the role of editor and convener of community engagement for the newsletter. This newsletter is a state-wide publication linking people who are directly or indirectly affected by the criminal justice system in Nebraska.
• Jacqueline N. Font-Guzmán was invited by the Director of the Nebraska Office of Dispute Resolution, Nebraska State Court Administrator Office to serve as a member in the search committee for a Program Analyst for the Office of Dispute Resolution, Omaha, Nebraska, Spring 2018.
• The NCR Program is excited to partner with Creighton University’s Professional and Corporate Partnerships. This is another way to give back to communities and businesses and advance our mission of forming conflict-competent agents of social change. Learn more about this program and the services/workshops that NCR is offering at the local, regional, national, and international level by clicking: https://excellence.creighton.edu/partnerships/negotiation-and-conflict-resolution
“Speaking Truths” Panels

These panels emerged from the NCR/2040 commitment to creating space on the Creighton campus and in the larger Omaha community to voice and discuss difficult contemporary issues particularly those involving race and gender. Over the course of the year, the NCR Program organized 4 Speaking Truths panels – two in the fall and two in the spring. Each was well-attended with audiences averaging about 50 people. The panels were:

- “Who are ‘We the People’? Does it Include Puerto Ricans and NFL Players?” October 2017 (Jacqueline N. Font-Guzmán; Greg O’Meara, SJ; Palma Joy Strand). [Link](https://www.youtube.com/watch?v=YzrwYY_l9KI&feature=youtu.be)
- “Angry White Men and the Alpha Male Blues: Shootings and Sexual Harassment” November 2017 (Kelly Dineen; Jacqueline N. Font-Guzmán; Paul McGreal; Palma Joy Strand). [Link](https://www.youtube.com/watch?v=mvP8wXYSBlo&feature=youtu.be)
- “Speaking Up for Justice at Creighton” March 2018 (Kevin Graham; Erika Kirby; Seyi Olowolafe; Fallon Watts) (Bernie Mayer, moderator) [Link](https://youtu.be/Q2kMVQNgARc)
- “White Men Witnessing Race” April 2018 (Tom Lenz; Guy McHendry; Greg O’Meara, SJ) (Kathy Gonzales, moderator) [Link](https://youtu.be/E3kS-Zxqubo)

The NCR Program continues to host and curate websites and social media which provide a space for conflict-related conversations and news to be shared with the conflict community. The NCR Program online and social media community includes:

- **3,336** members of ADRHub, which provides blogposts, news articles, events, and job postings relevant to the field of conflict resolution, [https://adrhub.com](https://adrhub.com)
- **1,093** followers on Twitter, [https://twitter.com/CreightonNCR](https://twitter.com/CreightonNCR)
- **250** friends on Facebook, [https://facebook.com/CreightonNCR](https://facebook.com/CreightonNCR)
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**LOOKING AHEAD**

Stay connected to the NCR Program to learn about exciting events coming next academic year. Below is a glimpse of some of the events coming soon:

- Conversation on October 8, 2018 titled: *Reclaiming Justice by Disrupting Law: Engaging Conflict to Transform Law, Markets, and Governance*. This conversation with the sponsorship of the Creighton Jesuit Community, the Creighton Institute for Economic Inquiry, and the Office of the Provost at Creighton University will gather an impressive group of world-class scholars to engage with questions such as: How can rules and regulations protect our shared values without stifling innovation? How can law become accessible to people who are currently living in “law deserts”? How can the voices of those who are currently voiceless be heard?
- Collaborations with Creighton’s new Kingfisher Institute, which is founded on a vision that liberal arts and professional education complement and reinforce one another.
- Film screening and panel discussion of *Citizens of Nowhere* on November 8, 2018 on Creighton Campus with a group of scholars and practitioners who are experts in the field of migration, the Dominican Republic and Haiti conflict, and the impact of citizenship on personal identity.